# More efficient production flow for B-Token

01 August 2017, 00:00

Bart Verlinden

*Token manufacturer B-token, based in Retie, has grown exponentially in the past few years. However, production had struggled to keep pace and delivery times came under pressure. Sirris's experts investigated exactly where the capacity problem lay and worked with B-token to design a new production flow.*

Based in Retie, B-token develops and manufactures personalised tokens which it exports all over the world. Embossed Braille Tokens and tokens that activate a smartphone app are among the extensive range of products manufactured by this innovative SME. However, its rapid growth in recent years had pushed the company to its limits, both technologically and organisationally, meaning that b-token was not always able to meet its agreed delivery times. To determine exactly where the problems lay and design a more efficient production flow, the token manufacturer sought assistance from Sirris.

**Production flow scan**

Sirris's experts calculated the theoretical production capacity of the existing facilities and workforce. They then examined the current production flow, looking at how each step was organised, how much time it took, and above all where time was being wasted. The experts also considered whether certain steps in the production process could be automated.

Curious about the results of the scan? Read more in the References section of our website.

You can find this success story and many others in the Sirris Annual Report 2015.

## Authors



Bart Verlinden